

### Comprehensive Identity Protection For Your Entire Household



#### Household Identity Resolution

All forms of identity theft are resolved by a dedicated, bilingual expert that's available 24/7. Experts will help you replace lost or stolen ID's plus help you resolve past issues.



#### Household Technology Resolution

Technology experts are there to help you deal with malicious attacks on your computer, smartphone, tablet, email account(s) or social media account(s).



#### Monitoring & Alerts

Secure dashboards for 2 adults will monitor and alert you to suspicious activity with identity, credit bureau(s), account numbers, ID numbers, address changes, social security number and much more. *Monitoring services are product dependent. See reverse side for details.*



#### Lost/Stolen Expense Reimbursement

\$25,000 - \$1 Million in expense reimbursement insurance coverage\* is in place so you can recover lost expenses and funds stolen electronically from your accounts.\*



#### My Member Perks

Exclusive access to online discounts and rewards to over 30,000 stores and brands you trust. The average member saves an astonishing \$2,400 annually - on things you buy every day!



# Product Comparison Chart

**LIFESTAGES<sup>®</sup>**  
**PLUS**

**LIFESTAGES<sup>®</sup>**  
**GOLD**

**LIFESTAGES<sup>®</sup>**  
**PLATINUM**

Unlimited Household Resolution Services	✓	✓	✓
24/7 Bilingual Priority LIVE Dedicated Experts	✓	✓	✓
Lost ID Replacement Services	✓	✓	✓
Past ID Theft Issues Resolved	✓	✓	✓
Hacked Email Resolution	✓	✓	✓
Hacked Social Media Resolution	✓	✓	✓
Lost/Stolen/Hacked Computer Expert Support	✓	✓	✓
Lost/Stolen/Hacked Smartphone Expert Support	✓	✓	✓
Lost/Stolen/Hacked Tablet Expert Support	✓	✓	✓
Child ID Theft Resolution	✓	✓	✓
Tax ID Theft Resolution	✓	✓	✓
Medical ID Theft Resolution	✓	✓	✓
<b>My Member Perks - Discounts &amp; Rewards</b>	✓	✓	✓
Monthly News, Breach Alerts and Reminders	✓	✓	✓
Ransomware/Malware Expert Support	✓	✓	✓
Knowledge Center & Risk Compass	✓	✓	✓
Credit Freeze/Fraud Alerts For Victims	✓	✓	✓
Private Monitoring Dashboard for 2 Adults	✓	✓	✓
Social Security Number Monitoring	✓	✓	✓
Black Market Activity Monitoring	✓	✓	✓
Fictitious Identity Activity Monitoring	✓	✓	✓
Credit Card Number(s) Monitoring	✓	✓	✓
Banking Account Number(s) Monitoring	✓	✓	✓
Medical ID Number Monitoring	✓	✓	✓
Driver's License Number Monitoring	✓	✓	✓
Email Address(s) Monitoring	✓	✓	✓
Credit Monitoring, Alerts, Score, Report (Trans Union)		✓	✓
Triple Bureau Credit Monitoring, Alerts, Score, Report			✓
Court & Public Records Monitoring			✓
Social Security Trace Monitoring			✓
Address Change Verification Alerts			✓
New Account Opening Alerts			✓
Electronic File Networks Monitoring			✓
Local Registered Sex Offenders			✓
Pay-Day Loan Scam Monitoring			✓
Out-of-Pocket Expense Reimbursement Insurance*	\$100,000 (Aggregate)	\$1 Million (Aggregate)	\$1 Million (Aggregate)
Fraudulent Withdrawals Coverage*	✓	✓	✓

**AEA Member Benefit Premium (Monthly)**

**\$4.95**

**\$9.95**

**\$19.95**

Resolution services include up to 8 household members. Monitoring Services include 2 Adults Living in the Household. \*See Policy for more details. Services underwritten by CyberScout & Novae Insurance.



# LIFESTAGES®



## Using Your New Identity Theft Protection & Monitoring Services

You will receive a welcome email on or within a few days of your benefit effective date from FreedomID Member Services. To setup your monitoring services you will receive a separate email from CyberScout with a link and instructions on setting up your private monitoring dashboard.

### Didn't Receive Your Welcome Email?

First, check your junk folder. To have your email resent call  
Collateral Educator Services Customer Care Center: **(866) 322-2244**

### Need Help Setting Up Your Monitoring Dashboard?

Call The Resolution Center: **(877) 537-5637**

### Suspect Identity Fraud?

Call a Fraud Expert Immediately: **(877) 537-5637**

### Have Benefit Questions Or Need To Make A Change?

Call Collateral Educator Services Customer Care Center: **(866) 322-2244**



POWERED BY

**CYBERSCOUT™**

